# CONTRIBUTION TO RESOURCE, ADMINISTRATION, AND PUBLIC ENTREPRENEURSHIP ON ORGANIZATIONAL DEVELOPMENT OF LOCAL ORGANIZATION

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### **ABSTRACT**

Organizational development is a desired outcome of the public sector, especially for government organization administered under a dynamic change in the 21st century. Public entrepreneurship is an important element of government transformation from conventional public organization of strategically innovative orientation in order to build effective organizational development. This research studies aims to investigate the contribution to resource, administration, and public entrepreneurship on organizational development of local organization in Thailand. Data were collected through questionnaire surveys with samples of 240 government officials by employing simple random sampling. Validity and reliability analyses were tested for the quality of instrument. Data were analyzed by applying descriptive statistics and inferential statistics with path analysis for hypotheses testing. The research results reveal that resource and administration have positive significant influenced on public entrepreneurship. Public entrepreneurship has a positively significant influenced on organizational development at 0.05 significant levels. As for the recommendation, this research study suggests that effective organizational resource as well as strategic and participative administrations may need to be considered as parts of enhancing proactive public working system towards public entrepreneurship in order to essentially support continual organizational development in modern local organization.

**Keywords:** Resource; Administration; Public entrepreneurship; Organizational development; Local organization.

#### INTRODUCTION

The paradigm of new public management provides the necessity for government bureaucracy to analyse current organization and rapidly reform conventional method of modern orientation. The concept of public entrepreneurship is introduced to transform public organization of high-risk acceptance, proactive working system, and innovative digital technology to enhance organizational development. In order to drive public organization to be public entrepreneurial-oriented, sufficient and effective resources as well as strategic and participative administrations seem to be significant key driving factors. Public entrepreneurship in public sector, especially for local organization, has been considered as new and essential concept to increase organizational strength and development under the dynamic change of the 21<sup>st</sup> century. Accordingly, the government agency would quickly take public entrepreneurship concept into consideration. However, although the contribution to resource, administration, and

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public entrepreneurship on organizational development have been found in some research explorations, the mediating role of public entrepreneurship among resource, administration, and organizational development in the context of local organization remains question. The importance of the above explanation is the cause of this research study. The objective of this research studies aims to investigate the contribution to resource, administration, and public entrepreneurship on organizational development of local organization in Thailand. The research results to seem to be expected to imply as strategic guidelines on local organization to continually enhance organizational development in the long run. This paper begins with the review of the literatures of resource, administration, public entrepreneurship, and organizational development to conceptualize the research conceptual framework and develop appropriate hypotheses. Then, the research methodology consisting of data collection and data analysis is described in the next session. Next, the research findings and implication are discussed. Finally, conclusion and future research direction are intensively explained.

# LITERATURE REVIEW

# Resource

The resource base view (RBV) is a well-known theory describing the important of internal resource on organizational success (Ahmed & Othman, 2017). The definition of resource is explained in previous research studies. Resource is defined as organizational tangible and intangible assets, employee competency, operational equipment, and budget that enhance organizational performance and competitive advantage (Hsu & Pereira, 2008; Ahmed & Othman, 2017). The resource can be included in various elements such as employee commitment, organizational culture, digital technology and tangible asset which considers in driving the organizational goal and development (Ray et al., 2004; Ahmed & Othman, 2017). It can be seen that the effective resource management; consisting of human resource, financial resource, and technological resource, enhances the transformation of public organization to entrepreneurship orientation which supports the essentially dynamic change of the 21st century. As some research studies described that there were relationships between resource and public entrepreneurship as stated by Kearney et al. (2008); Barua et al. (2016); Jianxin & Tong (2019); as results, the research study aims to investigate such relationships. This research study concentrates on resource as an antecedent factor of public entrepreneurship in the context of local organization.

# Administration

The concept of new administration in public organization of public entrepreneurship is taken into consideration due to the significant of external environmental change in the competitiveness of the 21<sup>st</sup> century. As public organization has to respond rapidly to the dynamic change; consequently, the organization needs to plan for redesigning the current operation and management practice according to the new paradigm. (Tisen et al., 2006). Administration can be defined as the organizational activities of planning, organizing, directing, and controlling toward the desired goal and success. (Jayarathna &Weerakkody, 2014). In addition, administration described as internal process to achieve organizational vision of responding to the external environment. It can be seen that organizational administration; consisting of strategic leadership,

managerial autonomy, performance-based reward system, and employee participation, highly supports public organization transforming into public entrepreneurship (Fernando, 2016). Thus, public organization significantly revisits conventional operation and innovates new strategic and participative administrations toward public entrepreneurship in order to enhance organizational development. This research study focuses on the contribution to administration on public entrepreneurship and importantly investigates such relationships. As some research studies stated that there were relationships between administration and public entrepreneurship as described by Kearney et al. (2008); Ongaro & Ferlie (2020); as results, the research study aimed to explore such relationships. This research study investigates on administration as an antecedent factor of public entrepreneurship in the context of local organization.

# **Public Entrepreneurship**

The definition of public entrepreneurship is described in many research studies. Public entrepreneurship is defined as the innovative strategy and process of public organization to develop proactive public services by launching new digital technology into operation. (Kearney et al., 2009). Public entrepreneurship is considered as innovation, creativity, and new procedure establishment (Klein'r et al., 2010). In addition, public entrepreneurship is explained as organizational public service activity based on entrepreneurial management (Syam et al., 2018). Public entrepreneurship orientation plays an essentially significant role in enhancing public organizational development, especially for dynamic change in the 21st century. Currently, local public organization faces with many challenges to the complexity of public service demands; consequently, the organizational transformation to public entrepreneurship has been realized to support proactive activities and practices. The concept of public entrepreneurship is importantly considered to introduce into the government policy. The drive of entrepreneurial orientation in public organization builds innovation, efficiency, effectiveness, competitiveness, and development. Therefore, to enhance organizational development, public organization establishes the new paradigm of operational practices such as creating proactive working system and implementing digital technology through public services (Svensson, 2019). As many previous research studies shown that there were some relationships between public entrepreneurship and organizational development as stated by Fox (2008); Moghaddama et al. (2015); Hayter et al. (2018) as results, the research study aimed to explore such relationships. This research study focuses on public entrepreneurship as an antecedent factor of organizational development in the context of local organization. The definition of public entrepreneurship is described in many research studies. Public entrepreneurship is defined as the innovative strategy and process of public organization to develop proactive public services by launching new digital technology into operation. (Kearney et al., 2009). Public entrepreneurship is considered as innovation, creativity, and new procedure establishment (Klein'r et al., 2010). In addition, public entrepreneurship is explained as organizational public service activity based on entrepreneurial management (Syam et al., 2018). Public entrepreneurship orientation plays an essentially significant role in enhancing public organizational development, especially for dynamic change in the 21st century. Currently, local public organization faces with many challenges to the complexity of public service demands; consequently, the organizational transformation to public entrepreneurship has been realized to support proactive activities and practices. The concept of public entrepreneurship is importantly considered to introduce into the government policy. The drive of entrepreneurial orientation in public organization builds innovation, efficiency,

effectiveness, competitiveness, and development. Therefore, to enhance organizational development, public organization establishes the new paradigm of operational practices such as creating proactive working system and implementing digital technology through public services (Svensson, 2019). As many previous research studies shown that there were some relationships between public entrepreneurship and organizational development as stated by Fox (2008); Moghaddama et al. (2015); Hayter et al. (2018) as results, the research study aimed to explore such relationships. This research study focuses on public entrepreneurship as an antecedent factor of organizational development in the context of local organization.

# **Organizational Development**

The definition of organizational development is well explored for various research studies. Organizational development is defined as internal process to administer change in order to enhance organizational strengths and achieve desired outcomes (Cumming & Wolley, 2014). Organizational development describes about the values, strategies, and techniques on managing organizational change in responding to the external environment (Banutu-Gomez et al., 2016). In addition, organizational development is a process of ongoing planning, operating, and evaluating current internal practice to improve organizational capability and growth in respond to the dynamic change of outside environment (Kung'u, 2020). From review of the literatures, there are many antecedent factors, including public entrepreneurship, influencing on organizational development that had been investigated in various research studies. It can be seen that public entrepreneurship causes institutional development and change (Mcgahan et al., 2009). Public entrepreneurship essentially reinvents organization, effectively transforms organizational system, and eventually develops growth (Bernier & Hafsi, 2007). In other words, public entrepreneurship has significantly influenced on organizational development. As many previous research studies shown that there were some relationships between public entrepreneurship and organizational development as stated by Fox (2008); Moghaddama et al. (2015); Hayter et al. (2018) as results, the research study aimed to investigate such relationships. This research study considerably focuses on public entrepreneurship established by the government as an antecedent factor of organizational development in the context of local organization.

# **Conceptual Framework and Hypotheses Development**

According to the reviews of the literature stated above, the conceptual framework of this research study was depicted in Figure 1. It presents the contribution to resource, administration, and public entrepreneurship on organizational development of local organization in Thailand. The research model has been significantly tested for the basis of four bodies of knowledge consisting of resource, administration, public entrepreneurship, and organizational development as well as the researcher's application about the relationship among these variables.

Based on the above conceptual framework of the reviews of the literature of the constructs with the conceptualization of the relationships of these four variables, the hypotheses development can be explained as follows.

 $H_1$ : Resource, administration, and public entrepreneurship have positively influenced on organizational development of local organization.

H<sub>2</sub>: Resource and administration have positively influenced on public entrepreneurship of local organization.

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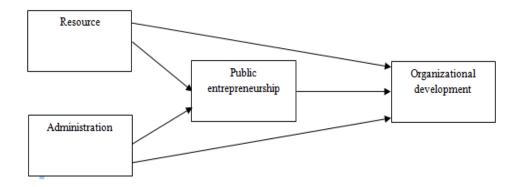


FIGURE 1

#### **CONCEPTUAL FRAMEWORK**

These two research hypotheses can be explained in the forms of structural equations in order to describe the relationship of variables and predicted the magnitude of the dependent variable. The symbols employed to represent these variables stated as follows.

RES = Resource

ADM = Administration

PES = Public entrepreneurship

ODV = Organizational development

The structural equations can be laid out as follows:

$$ODV = \beta 1 RES + \beta 2 ADM + \beta 3 PES$$
 (1)

$$PES = \beta 4 RES + \beta 5 ADM \tag{2}$$

# RESEARCH METHODOLOGY

# **Sampling and Data Collection**

The research studies aims to investigate the contribution to resource, administration, and public entrepreneurship on organizational development of local organization in the upper northeastern region in Thailand. This research study is to employ a quantitative research method of a cross-sectional design as the data were collected at a single point of time of the specific respondents. The samples of 240 government officials of local organization of Sakon Nakhon and Udon Thani provinces in Thailand were determined by applying simple random sampling based on Taro Yamane formula (Yamane, 1973). In terms of the instrument quality testing, content validity was applied to ensure the accuracy of a questionnaire as an assessment tool. The Cronbach's alpha was conducted to test for reliability of an instrument. Data were collected through 5-point Likert scale questionnaire surveys with Cronbach's alpha coefficient of four variables consisting of resource, administration, public entrepreneurship, and organizational development stated at 0.930, 0.929, 0.947, and 0.947, respectively as shown in Table 1. As Cronbach's alpha value of the scale of all variables is greater than 0.700, so it explains that the

questionnaire has a very high reliability for further investigation. The research study can be significantly analyzed with the 95% confidence interval.

| TABLE 1<br>CRONBACH'S ALPHA COEFFICIENT OF VARIABLES |                  |  |  |
|--|------------------|--|--|
| Variables  | Cronbach's alpha |  |  |
| Resource (RES)                                       | 0.930            |  |  |
| Administration (ADM)                                 | 0.929            |  |  |
| Public entrepreneurship (PES)                        | 0.947            |  |  |
| Organizational development (ODV)                     | 0.947            |  |  |

# **Data Analysis**

The research study was analyzed by using the statistical package for social science. Data were analyzed by employing descriptive statistics described as follows; percentage was used for presenting description of the respondents; mean, and standard deviation were used for explaining the levels of respondents' opinion on resource, administration, public entrepreneurship, and organizational development of local organization in Thailand. In addition, data were analyzed by applying inferential statistics stated as follows; Pearson's product-moment correlation was used for testing the relationship of the four variables. Path analysis was used for hypotheses testing for the contribution to resource, administration, and public entrepreneurship on organizational development of local organization in Thailand.

# RESEARCH RESULTS

The research results from the hypotheses testing of the contribution to resource, administration, and public entrepreneurship on organizational development of local organization in Thailand were described as follows.

# **Description of the Respondents**

For description of the respondents, the research finding stated that 240 questionnaire surveys from government officials of local organization were female up to 66.30%. The average ages of respondents were more than 40 years old up to 38.30%. Most of the respondents have earned Bachelor's degree for the educational background up to 70.00%. The average monthly income of the respondents is in between 10,001-20,000 Baht up to 38.30%. The respondents employed in the position of government officials up to 53.80%. The respondents have worked for Sakon Nakhon and Udon Thani local organization with less than 6 years' experience up to 27.50% as stated in Table 2.

| TABLE 2 DESCRIPTIVE STATISTICS OF THE RESPONDENTS |            |  |
|---|------------|--|
| Characteristics                                   | Percentage |  |
| Gender  |            |  |
| Male  | 33.70      |  |
| Female  | 66.30      |  |

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| Age (Yea                        | ars)     |
|---------------------------------|----------|
| Less than 21 years              | 0.80     |
| 21 – 30 years                   | 26.30    |
| 31 – 40 years                   | 34.60    |
| More than 40 years              | 38.30    |
| Educational ba                  | ckground |
| Lower than Bachelor's degree    | 14.60    |
| Bachelor's degree or equivalent | 70.00    |
| Higher than Bachelor's degree   | 15.40    |
| Monthly in                      | come     |
| Less than 10,001 Baht           | 22.10    |
| 10,001 – 20,000 Baht            | 38.30    |
| 20,001 – 30,000 Baht            | 22.50    |
| More than 30,000 Baht           | 17.10    |
| Positio                         | n        |
| Government official             | 53.80    |
| Employee                        | 36.70    |
| Staff                           | 6.30     |
| Others                          | 3.20     |
| Work expen                      | rience   |
| Less than 6 years               | 27.50    |
| 6 – 10 years                    | 26.70    |
| 11 – 15 years                   | 22.90    |
| More than 15 years              | 22.90    |

# **Hypotheses Testing**

For descriptive statistics, the collected data were analyzed by applying mean and standard deviation. The mean scores of government officials' opinion on resource, administration, public entrepreneurship, and organizational development were at high levels with the average scores of 4.06, 4.10, 4.00, and 4.08 with standard deviation scores of 0.54, 0.56, 0.49, and 0.56, respectively.

For inferential statistics, the analysis of the relationship of these variables consisting of resource, administration, public entrepreneurship, and organizational development was essentially investigated based on the correlation coefficient according to the relationship assumptions. Pearson's product-moment correlation was employed to determine the relationship of these variables. The objective of correlation analysis was to find the magnitude of correlation between each variable and to test for multi-collinearity problem in order to further conduct hypotheses testing based on path analysis, a linear model structure. Correlation analysis among these variables was described in Table 3.

Table 3 described the relationship between the independent variables that correlation coefficients (r) are not exceeding 0.800. As Hair et al. (2010) explained the relationship between the variables that must be less than 0.800 otherwise it may cause multi-collinearity problem according to the relationship assumptions (Hair, Black, Babin, and Anderson, 2010). It can be seen that relationship among resource, administration, and public entrepreneurship was significantly correlated at the highest value of 0.742, which was not exceeding 0.800, accordingly multi-collinearity problem was not found in this relationship. Consequently, the research study can be tested the hypotheses by applying path analysis, a linear model structure,

in order to investigate the contribution of resource, administration, and public entrepreneurship on organizational development of local organization at 0.050 significant levels.

|           | TABLE 3<br>CORRELATION ANALYSIS AMONG VARIABLES |         |         |      |  |  |  |
|-----------|---|---------|---------|------|--|--|--|
| Variables | RES   | ADM     | PES     | ODV  |  |  |  |
| MEAN      | 4.06  | 4.10    | 4.00    | 4.08 |  |  |  |
| S.D.      | 0.54  | 0.56    | 0.49    | 0.56 |  |  |  |
| RES       | 1   |         |         |      |  |  |  |
| ADM       | 0.720**   | 1       |         |      |  |  |  |
| PES       | 0.742**   | 0.698** | 1       |      |  |  |  |
| ODV       | 0.628**   | 0.629** | 0.872** | 1    |  |  |  |

<sup>\*\*.</sup> Correlation is significant at the 0.010 level (2-tailed).

The research result from hypotheses testing for the contribution to resource, administration, and public entrepreneurship on organizational development of local organization were described in Table 4. It reveals that public entrepreneurship has a positively influenced on organizational development of local organization in Thailand. In addition, resource and administration have positively influenced on public entrepreneurship of local organization of Thailand as presented below.

| tandardized<br>Coefficients |   |  |
|-----------------------------|---|--|
|                             | t.  | Sig.   |
| Beta                        |   |  |
| -0.074                      | -1.429  | 0.154  |
| 0.069                       | 1.421   | 0.157  |
| 0.879                       | 17.440  | 0.000***   |
| ODV                         |   |  |
| .273 F=254.532              |   |  |
| 0.498                       | 8.483   | 0.000***   |
| 0.340                       | 5.787   | 0.000***   |
|                             | 0.069<br>0.879<br>ODV<br>0.273 F=254.532<br>0.498 | 0.069 1.421<br>0.879 17.440<br>ODV<br>0.273 F=254.532<br>0.498 8.483 |

<sup>\*\*\*.</sup> Predictor is significant at the 0.000 level (2-tailed).

Table 4 described the research results from hypotheses testing. For  $H_1$ , the research result reveals that resource, administration, and public entrepreneurship can predict organizational development of local organization up to 76.10% (Adjusted R-Square 0.761) at 0.050 significant levels. Public entrepreneurship has a significantly influenced on organizational development with the standardized coefficient of 0.879. However, resource and administration have not

influenced on organizational development. In addition, for H<sub>2</sub>, resource and administration can predict public entrepreneurship of local organization up to 60.30% (Adjusted R-Square 0.603) at 0.050 significant level. Resource and administration have significantly influenced on public entrepreneurship with the standardized coefficient of 0.498 and 0.340, respectively. It can be seen that public entrepreneurship plays an essentially important mediating role of resource, administration, and organizational development. These research results have significantly analyzed with the 95% confidence interval. The research results from hypotheses testing can be explained in the following structural equations as presented as stated below.

$$ODV = 0.879 PES$$
 (3)  
 $(17.440)$   
 $PES = 0.498 RES + 0.340 ADM$  (4)  
 $(8.483)$  (5.787)

# RESEARCH RESULT IMPLICATIONS AND DISCUSSIONS

The research result from hypotheses testing according to the conceptual framework by employing path analysis reveals that public entrepreneurship has a significantly influenced on organizational development at 0.050 significant levels. Resource and administration have not influenced on organizational development. However, resource and administration have significantly influenced on public entrepreneurship at 0.050 significant levels. According to the research findings, public entrepreneurship plays an importantly mediating role of resource, administration, and organizational development. The recommendation policies and practices for local organization implications to enhance organizational development are discussed as follows.

Firstly, the public local organization should focus on changing conventional work practice into proactive orientation towards public entrepreneurship; for example, building risk-taking organization, creating innovation in operation, and enhancing competitive organizational capacity. Public entrepreneurship plays a significant role in establishing organizational value, strength, and competitiveness. Accordingly, public entrepreneurship employs an essentially mediating role of organizational development as well as responds to the dynamic change of the 21st century.

Secondly, the public local organization should effectively manage the internal resource in order to support the organizational transformation to be entrepreneurial-oriented according to rapidly changing external environment. The preparation of human resource; in terms of knowledge, skill, and attitude, to be ready to encounter with disruptive technology in a digital era needs to be promptly considered as well as appropriate financial budget has to be provided for enhancing public entrepreneurship. It can be seen that the local organization would substantially take organizational internal resource development into consideration.

Thirdly, the public local organization should pay attention to strategically internal administration development in order to innovatively manage operational practice and working system. Strategic administration seems to be more suitable for enhancing public organization competitiveness as well as participative administration will support the management of internal function in all aspects to establish public entrepreneurship. It can be seen that strategic and

participative administrations in public organization seem to be practical for achieving the desired outcome of the local organizational transformation towards public entrepreneurship orientation.

In conclusion, organizational development is an ultimate achievement of local public organization of a dynamic change of the 21st century. Effectively managing resource, suitably shaping strategic and participative administration, and intensely establishing public entrepreneurship orientation seems to be critical factors of transforming local public organization of conventional establishment of practicable institution. Managerial implications and suggestions, stated above are applicable to all levels of local organizations in public sector.

#### CONCLUSION AND FUTURE RESEARCH DIRECTION

The concluding remark from this research study on the contribution to resource, administration, and public entrepreneurship on organizational development of local organization in Thailand are summarized as follows; public entrepreneurship plays an essentially mediating role between resource, administration, and organizational development. Effective management of internal resource brings about transforming organization to be entrepreneurial-oriented as well as strategic and participative administrations support practical guideline to implement entrepreneurial activity and procedure in local organization. Public entrepreneurship is an important concept in the 21st century as this concept incorporates into the public sector, especially for local organization. Public entrepreneurship could increase high-risk acceptance, create the innovative solution, predict future direction, and enhance organizational development. The contribution to this research study is to provide some implications for theoretical and managerial perspectives. However, there are many other antecedent factors of the researcher to explore for future research in order to enhance organizational development of local organization.

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