

# THE ROLE OF STRATEGIC LEADERS, IN BUILDING SMART SUSTAINABLE CITIES IN THE UNITED ARAB EMIRATES

**Halah Muneer Mahmood Yousfi, Universiti Utara Malaysia**  
**Badariah Haji Din, Universiti Utara Malaysia**  
**Rusdi Bin Omar, Universiti Utara Malaysia**

## ABSTRACT

*Since the beginning of the twenty-first century and the beginning of the fourth industrial revolution and due to the rapid and advanced changes of the work system, sweeping the winds of change in the world, where the phenomenon of smart government has become more urgent with the increasing applications and artificial intelligence around the world.*

*The main challenges of this study are to show the prominent role of strategic leaders to build an integrated smart city capable of responding to the changing needs of various government sectors and private sectors, managed by flexible strategic leaders, able to make investment decisions for the city, and to face global and regional challenges and changes.*

*In addition to providing insight into the industries in various sectors, representing a massive revolution in the art of government and private sector management and intelligent building automated system to make sure the flow of data in real time easily and smoothly.*

*And work to build an ideal platform of high quality concerned with the applications of "data principles and standards." of smart data to respond to the changing needs of the system of large cities to build an integrated automated system, based on open data sharing standards, to increase the efficiency and effectiveness of crisis and disaster management and risk management represented in identifying risks and disasters according to classification." Risk file.*

*This mission can only be achieved under conscious leadership based on an advanced strategy that supports the culture of innovation and new practices, managed by leaders capable of making investment decisions for the city.*

*According to previous literature and hundreds of research studies to study this phenomenon in accelerated areas of life, the new technological development has not been comprehensively kept pace with the building of a smart city based on its structure on a vision and the big data system (Chen et al., 2012), in line with creative thinking and strategic leadership for the quality of investment decisions and innovative expectations that have become a vital and indispensable component. For the continuation and prosperity of the organization's activity.*

*Therefore, the United Arab Emirates attaches great importance to concerted efforts in ensuring a better life for future generations, directly affecting people's lives, such as health, education and the economy.*

*In addition to the state's keenness to build global partnerships. To enhance the utilization of the unprecedented services provided by artificial intelligence technologies, and their role in improving human life, which transcends geographical borders to include the entire world.*

*Therefore, the purpose of this study was to study the relationship between the concept of a smart city, the objectives of building and analyzing its motives, and to clarify the technologies that support the city, and how to face the problems and challenges caused by big data for smart cities.*

*In addition to the application of strategic leadership practices as the mainstay of development and the real wealth of the nation to bring about change and development, and the need to focus on the quality of investment decisions, and this task is not achieved except under conscious*

*leadership based on an advanced strategy that supports the culture of innovation and new practices.*

**Keywords:** Smart City, Strategic Leadership

## INTRODUCTION

Throughout history, the Fourth Industrial Revolution has represented an important and influential turning point in the future of countries. Since the emergence of the revolution, its first wave has brought about unprecedented changes in human history, as the practice of building smart cities has become an increasing standard in all parts of the world and one of the most important technological transformations the world is witnessing, (Laney & Jain, 2017).

This practice has led to many challenges that the world's governments must prepare for and prepare to benefit from them optimally, and one of the most important challenges is the creation of environmentally friendly civilized cities, technically integrated and carefully planned urban cities by strategic leaders capable of making investment decisions (Chen & Zhang, 2014).

Within the framework of the five-year plan of the United Arab Emirates developed for the year 2016 to 2021, Figure (1). In addition, its centenary 2071, the United Arab Emirates realized the importance of keeping pace with the technological revolution through the participation of the world in creating the future and transforming future challenges into opportunities and achievements. This will lead to the development of its smart cities as a global laboratory for the future industry.



**FIGURE 1**  
**SHOWS THE VISION OF THE UNITED ARAB EMIRATES 2021**

The government of the United Arab Emirates continued to emphasize the adoption of the smart city strategy, through (UAE Strategy, 2016), noting that this strategy does not only mean that the country is on the right path to developing smart cities, but that there is a need for strategic leaders, (Gao et al., 2015), Leadership skills manage the city efficiently and effectively through strategic leaders by engaging citizens in development processes and innovations (Struis et al., 2014).

Likewise, the Global Competitiveness Report for the year 2019 issued by the World Economic Forum confirms the findings of the International Institute for Administrative Development. Within the classification, the UAE is the most competitive in the Arab region (25th in the general classification).

Rank	Economy	Score <sup>1</sup>	Diff. from 2018 <sup>1</sup>		Rank	Economy	Score <sup>1</sup>	Diff. from 2018 <sup>1</sup>		Rank	Economy	Score <sup>1</sup>	Diff. from 2018 <sup>1</sup>	
			Rank	Score				Rank	Score				Rank	Score
24	Ireland	75.1	-1	-0.6	71	Brazil	60.9	1+	1.4+	118	Côte d'Ivoire	48.1	-4	0.6+
25	United Arab Emirates	75.0	2+	1.6+	72	Serbia	60.9	-7	-	119	Gabon	47.5	n/a	n/a
26	Iceland	74.7	-2	0.2+	73	Montenegro	60.8	-2	1.2+	120	Zambia	46.5	-2	0.5+
27	Malaysia	74.6	-2	0.2+	74	Georgia	60.6	-8	-0.3	121	Eswatini	46.4	-1	1.1+
28	China	73.9	-	1.3+	75	Morocco	60.0	-	1.5+	122	Guinea	46.1	4+	2.9+
29	Qatar	72.9	1+	1.9+	76	Seychelles	59.6	-2	1.1+	123	Cameroon	46.0	-2	0.9+
30	Italy	71.5	1+	0.8+	77	Barbados	58.9	n/a	n/a	124	The Gambia	45.9	-5	0.5+
31	Estonia	70.9	1+	0.2+	78	Dominican Republic	58.3	4+	0.9+	125	Benin	45.8	-2	1.4+
32	Czech Republic	70.9	-3	-0.3	79	Trinidad and Tobago	58.3	-1	0.4+	126	Ethiopia	44.4	-4	-0.1
33	Chile	70.5	-	0.3+	80	Jamaica	58.3	-1	0.4+	127	Zimbabwe	44.2	1+	1.6+
34	Portugal	70.4	-	0.2+	81	Albania	57.6	-5	-0.5	128	Malawi	43.7	1+	1.3+
35	Slovenia	70.2	-	0.6+	82	North Macedonia	57.3	2+	0.7+	129	Mali	43.6	-4	-
36	Saudi Arabia	70.0	3+	2.5+	83	Argentina	57.2	-2	-0.3	130	Burkina Faso	43.4	-6	-0.5
37	Poland	68.9	-	0.7+	84	Sri Lanka	57.1	1+	1.1+	131	Lesotho	42.9	-1	0.6+
38	Malta	68.5	-2	-0.2	85	Ukraine	57.0	-2	-	132	Madagascar	42.9	n/a	n/a
39	Lithuania	68.4	1+	1.2+	86	Moldova	56.7	2+	1.2+	133	Venezuela	41.8	-6	-1.3
40	Thailand	68.1	-2	0.6+	87	Tunisia	56.4	-	0.8+	134	Mauritania	40.9	-3	0.1+
41	Latvia	67.0	1+	0.7+	88	Lebanon	56.3	-8	-1.4	135	Burundi	40.3	1+	2.7+
42	Slovak Republic	66.8	-1	-0.1	89	Algeria	56.3	3+	2.5+	136	Angola	38.1	1+	1.1+
43	Russian Federation	66.7	-	1.1+	90	Ecuador	55.7	-4	-0.1	137	Mozambique	38.1	-4	-1.7
44	Cyprus	66.4	-	0.8+	91	Botswana	55.5	-1	1.0+	138	Haiti	36.3	-	-0.1
45	Bahrain	65.4	5+	1.7+	92	Bosnia and Herzegovina	54.7	-1	0.6+	139	Congo, Dem. Rep.	36.1	-4	-2.1
46	Kuwait	65.1	8+	3.0+	93	Egypt	54.5	1+	1.0+	140	Yemen	35.5	-1	-0.9
47	Hungary	65.1	1+	0.8+	94	Namibia	54.5	6+	1.8+	141	Chad	35.1	-1	-0.4

| East Asia and the Pacific

| Eurasia

| Europe and North America

| Latin America and the Caribbean

| Middle East and North Africa

| South Asia

| Sub-Saharan Africa

**FIGURE 2**  
**GLOBAL COMPETITIVENESS OF 141 COUNTRIES (2019) - SOURCE: WORLD ECONOMIC FORUM**

**Problem Statement**

The main study problem is; In the role of strategic leadership, and how to choose the appropriate leadership styles, to transform cities into smart and digital cities, and to seek solutions and best practices, and to work on attracting a huge number of investments, and how to develop and develop the skills of administrative leaderships, and expand the horizons of strategic thinking, to face a data.

Moreover, perhaps most importantly, leaders should initiate the development of a culture of security and protection among smart city management employees and develop technical measures with their safe positions (Chen et al., 2012), and provide a platform for cooperation between many stakeholders in the field of smart cities (Ahmed et al., 2017).

**Research Questions**

1. Does the strategic leadership direction (planning and creative development policy, creative intelligence, and strategic visions), affect building cities smart sustainable?
2. What is the level of strategic directions of the leaderships in building smart sustainable cities?
3. What are the obstacles facing the development of the strategic leadership direction in building a sustainable smart city?

**RESEARCH OBJECTIVES**

**The Following Study Objectives Aim to Answer the Above Study Questions**

- Identifying the reality of strategic leadership and identifying leadership practices through (creative planning and development policy, creative intelligence, strategic visions) to build sustainable smart cities.
- Determining the level of strategic directions for leaderships for the purpose of building sustainable smart cities.
- highlighting on the obstacles facing the development of the strategic leadership direction, big in building a sustainable smart city.

## Significance of Studying

The importance of the study is that it is the pioneering study in the context of the topic it will address, which are the open challenges and future direction in the increasingly complex work environment, (Aaltonen & Tempini, 2014), which is represented in the role of strategic leadership, of making investment decisions in smart cities (Tan et al., 2015).

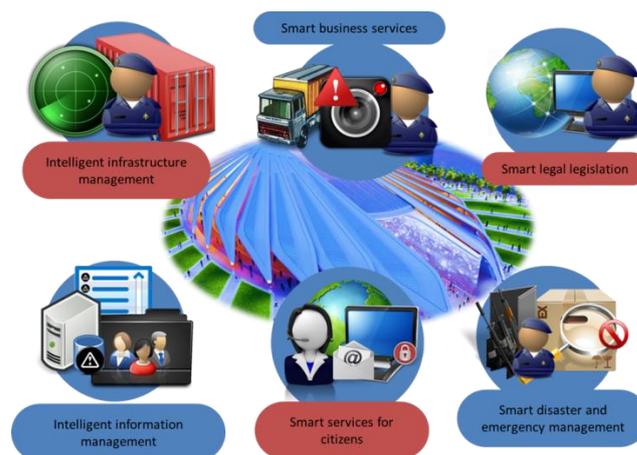
## LITERATURE REVIEW

### Concept of Smart Cities

An integrated city operating in an innovative way, covering all areas of the economy, governance, society and health, (Moir et al., 2014), with a focus on support and effective participation, of the government sector and the role of strategic leaders and decision makers who make investment decisions to big data analysis (U4SSC, 2016).

A smart city provides a variety of applications and smart services (Van den Broek & Van, 2015) in these four regions, thus promoting coordinated developments in smart applications, (Tiefenbacher & Olbrich, 2015) that a smart city provides within the dimensions of reproduction, economic development and social interaction.

In addition to identifying the dynamic nature of representing the diversity of strategic elements to become the first in the world, (urban Rainmaking Program) .Models of viable smart cities should be "multi-dimensional, encompassing different aspects of intelligence, (Ekbia et al., 2015) and emphasizing the importance of integration and interaction across multiple domains".



**FIGURE 3**  
**SHOWS THE CONCEPT OF A SMART CITY**

The complexity of smart city deployment is twofold, on the one hand, the scarcity of resources to stimulate investments in infrastructure, (Stein et al., 2013) and on the other hand, upgrading the model and making it self-sustainable, so that citizens become the main users and consumers, sharing In developing business systems (Lycett, 2013), and utilizing data that improve work quality through a dynamic service delivery system, (Tamm et al., 2013) and for the purposes of smart city development, (Zegras et al., 2015).

### Strategic Leadership Concept

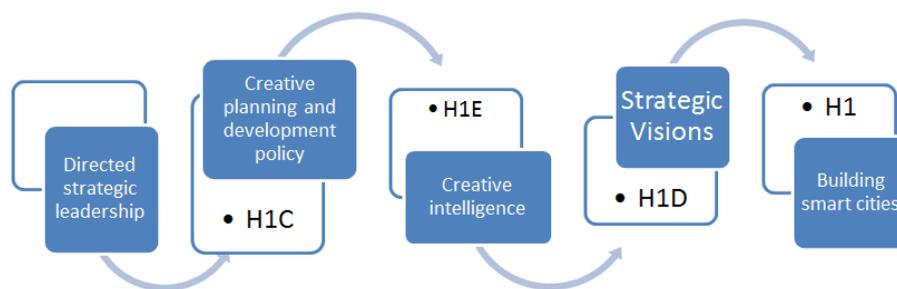
The history of research on leadership goes back more than a thousand years, as the topic of leadership was a continuous discussion for several decades, especially on the topic of strategy, organization and development (Yunus, 2002).

Later on, the need for the concept of strategic leadership emerged instead of traditional leadership, especially with the rapid changes and surrounding situations facing the organization and the need to have a strategic vision for the future to increase motivation and encourage creativity and innovation (Al-Murabba, 2008).

Robert Levingson defined leadership as reaching the goal by the best means and at the lowest costs, *i.e.* within the limits of the available resources (Al-Wahaibi, 2005).

In addition, (Crow, 1993) defined strategic leadership. Those actions focus on the strategic vision to achieve it.

Strategic leadership is characterized by clarity of the future vision and seeks to achieve effectiveness and efficiency among the goals, available opportunities and capabilities acquired through experiences (Woerner & Wixom, 2015), and the knowledge that distinguishes the leadership personality and how to develop it through specialized programs in leadership skills in order to create future Leaders to put the organization at the forefront (Yunus, 2002).



**FIGURE 4**  
**SHOWS THE CORRELATION BETWEEN THE VARIABLES**

The aforementioned discussion also concluded that the strategic leadership orientation is a strong indicator of building smart cities. Therefore, the first hypothesis of this study was formulated as follows:

*H1: There is a positive impact relationship between the dimensions of the strategic leadership direction and building smart sustainable cities.*

### **Artificial Intelligence Strategy**

Artificial intelligence technology, as an important tributary to building a competitive, high-productivity knowledge economy based on innovation, scientific research and modern technology, by 2021 (Laney & Jain, 2017).

The aforementioned discussion also concluded that the policy of artificial intelligence is a strong indicator of building smart cities. Therefore, the following hypotheses for this study were formulated as follows:

*H1a: Policy affects positively and significantly on the direction of strategic leadership in building smart cities.*

### **Policy of Creative Competencies and Capabilities**

Those human resources represent a capital resource that needs investment, while maintaining the effective organizational culture, and focusing on the essential and behavioral dimensions (Hill & Jones, 1998).

The aforementioned discussion also concluded that the policy of the policy of creative competencies and capabilities is a strong indication of the direction of the strategic leadership in building smart sustainable cities. Therefore, the following hypotheses for this study were formulated as follows:

*H1b: Policy influences creative competencies and capabilities positively and significantly on the direction of strategic leadership in building smart sustainable cities.*

## Creative Planning and Development Policy

“Henry Fawel” defined the planning process (Awad, 2012), as predicting what the future will be like while preparing for this future.

The planning and development of creative policy, it is a positive plan to develop and improve the performance of the organization, to fit the changing environment (Hawari, 1992), a systematic process dedicated to achieving the priorities of (Hill & Jones, 1998).

According to previous literature, the policy of creative planning and development is considered a strong indicator of the direction of strategic leaders. In addition, many previous studies have reported that the policy of creative planning and development has a positive importance on the direction of strategic leaders in building smart cities.

The following hypothesis was reached:

*H1c: Planning and development policy affects positively and significantly on the strategic leadership direction in building smart sustainable cities.*

## Strategic Visions

Future visions for building smart cities target infrastructure, for massive data sets, (Policy Exchange, 2016), to study large amounts of data, to uncover patterns (Bilal et al., 2016), and to obtain insights to extract valuable information in various Sectors.

The following hypothesis was reached:

*H1d: Strategic visions positively and significantly affect the direction of the strategic leadership in building smart sustainable cities.*

## Creative Intelligence

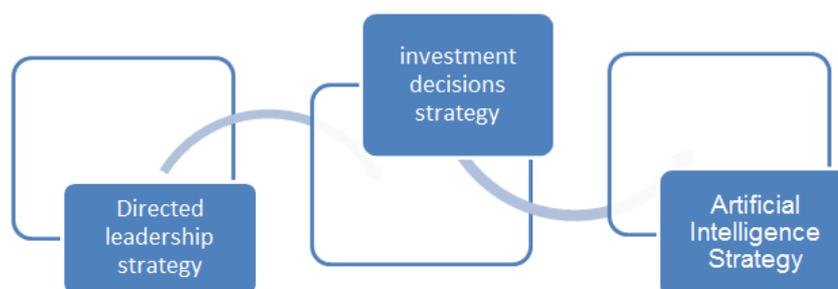
According to the previous literature, Creative Intelligence is considered a strong indicator of the strategic leadership orientation. In addition, many previous studies have reported that Creative Intelligence has a positive importance on the strategic leadership orientation in building smart sustainable cities.

The following hypothesis was reached:

*H1e: Creative Intelligence affects positively and significantly on the direction of strategic leaders in building smart sustainable cities.*

## Network Theory

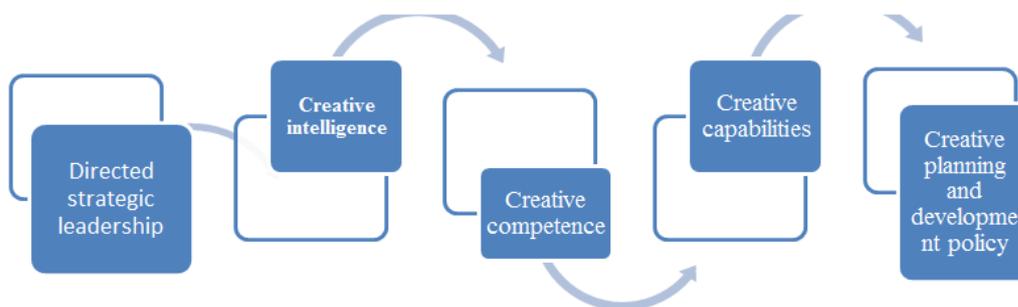
In Figure (2), the network theory assumes that obtaining positive results through the influence of data on preparing a global strategy and setting global standards for smart cities.



**FIGURE 5**  
**SHOWS THE WORKING MODEL FOR NETWORK THEORY**

### Development of the Model of Situational Management Leadership Theory

Researchers have worked explicitly on the use of the theory of situational leadership in the technological literature. The figure (7-2) is a model that contains changes and developments, models based on the original model of the theory, that obtaining positive results through the influence of the Directs strategic leadership on preparing a global strategy and setting global standards for smart cities, and for the purposes of creating the relationship between directs strategic leadership and strategy investment decisions, the strategic leadership must be able to think strategically, to deal with rapid variables and high risk environments, (Sosik et al., 2005).



**FIGURE 6  
SHOWS THE DEVELOPED MODEL FOR THE THEORY OF SITUATIONAL  
LEADERSHIP**

### METHODOLOGY

#### Study Population

The framework of the study population was defined as it included 10 government departments that relate to the economy and trade in the United Arab Emirates. The study focuses on collecting data on the demographic characteristics of the respondents from statistical departments and information technology departments such as the Ministry of Interior, the Ministry of Economy, Federal Customs Authorities and the Ministry of Health throughout the UAE United Arab Emirates, so that the number of employees in this study includes (300) employees.

The concerned managers were counted in the Dubai Customs Department, and the total number of directors and experts in the economic field was (87) leading employees, while the remaining departments, which numbered (9), approximately (223) employees, to cover the different axes of the questionnaire, highlighting the main improvements and assessing weaknesses. The quantitative study method was used to conduct the questionnaire, where a database was provided containing the names of employees in the departments to be contacted for the purposes of the study.

No	Departments	Total number of target population	The minimum of study	Number of questionnaires retrieved
1	customs	50	40	6
2	Ministry of Interior	40	25	1
3	General Command of Dubai Police	40	25	15
4	Ministry of Health and Prevention	40	20	10

5	Dubai municipality	20	10	2
6	Dubai Electricity and Water Authority	20	5	1
7	the National Council	10	3	1
8	Ministry of Foreign Affairs	20	10	2
9	The Ministry of Economy	40	40	16
10	Identity Authority	20	10	4

**Study Sample**

The population of the United Arab Emirates is (9,771) million, there are basically (7) million employees in all sectors of the state, as the number of employees in the private sector has reached 5 million, while the number of employees in the government sector has reached 2 million.

The number of national employees working in the federal government within the leadership category reached 2,421 employees, of which 27.1% were in Abu Dhabi, 51.5% in Dubai, and 21.4% in the northern regions of the country.

Firstly, the number of employees cannot be studied in full, whether in government departments or the private sector. Second that the current line of study is to target government departments to build a smart city in the United Arab Emirates to make the results more generalizable. The technique of random probability sampling was used, where a link was sent by phone and then the data collection process was conducted through quantitative methods *via* the link, case studies and focus groups.

A random sample consisted of (300) people was selected, where (232) questionnaires were retrieved, and (68) questionnaires were excluded due to lack of answers, and therefore the response rate is (77%). From the questionnaires completed two months after the survey was sent, some numbers were included for communication in case the employees need further clarification and information related to the study and use the data for academic purposes only and in full confidentiality.

**Spatial Boundaries:** United Arab Emirates

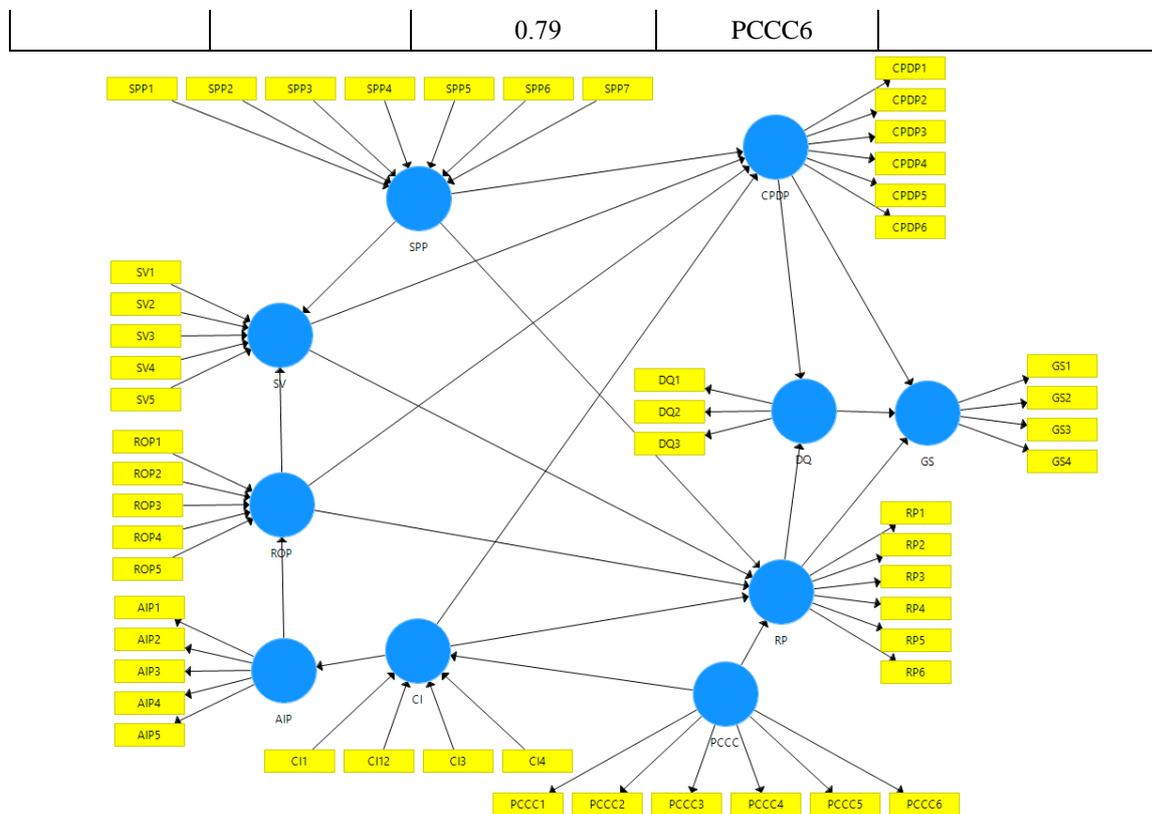
**FINDINGS**

**Composite Reliability Values**

In this predominant study, convergent validity was verified by values of mean contrast extracted (AVE) above the threshold of 0.50 as recommended by previous researchers.

Table 2 COMPOSITE RELIABILITY VALUES				
AVE	CR	Loadings	Items	Construct
0.61	0.851	0.785	CPDP1	Creative planning and development policy
		0.785	CPDP2	(CPDP)
		0.783	CPDP3	
		0.78	CPDP4	
		0.779	CPDP5	
		0.775	CPDP6	
0.588	0.77	0.769	C I1	Creative intelligence
		0.769	C I2	(C I)
		0.765	C I3	

		0.764	C I4	
0.574	0.794	0.761	SV1	Strategic Visions
		0.759	SV2	(SV)
		0.758	SV3	
		0.755	SV4	
		0.754	SV5	
0.559	0.78	0.752	ROP1	Regulatory oversight policy
		0.75	ROP2	(ROP)
		0.747	ROP3	
		0.746	ROP4	
		0.742	ROP5	
0.527	0.701	0.733	GS1	Governance skill,
		0.727	GS2	(GS)
		0.722	GS3	
		0.721	GS4	
0.506	0.757	0.719	RP1	Risk Policy
		0.718	RP2	(RP)
		0.713	RP3	
		0.711	RP4	
		0.709	RP5	
		0.699	RP6	
0.501	0.739	0.69	SPP1	Security and Privacy Policy
		0.686	SPP2	(SPP)
		0.674	SPP3	
		0.67	SPP4	
		0.659	SPP5	
		0.621	SPP6	
		0.593	SPP7	
0.501	0.739	0.729	DQ1	Data quality
		0.599	DQ2	(DQ)
		0.518	DQ3	
0.679	0.878	0.847	AIP1	Artificial Intelligence Policy
		0.837	AIP2	(AIP)
		0.825	AIP3	
		0.805	AIP4	
		0.804	AIP5	
0.631	0.866	0.801	PCCC1	policy of creative competencies and capabilities
		0.8	PCCC2	(PCCC)
		0.792	PCCC3	
		0.791	PCCC4	
		0.791	PCCC5	



**FIGURE 7  
COMPOSITE RELIABILITY VALUES**

**Evaluating the Good Fit of the Structural Model**

Finally, the effect size (f2) determines the effect of the external variable on the Q2 predictive relevance of the endogenous variable.

Table 3 EVALUATING THE GOOD FIT OF THE STRUCTURAL MODEL		
Subject of Evaluation	Actions	Threshold Values
Specified coefficient	R2	0.19 (weak), 0.33(modernate ), 0.67 (substantial)
Path parameter	t-value	1.28 (P>0.10), 0.65 (P>0.05), 2.33 (P>0.01)
Effect size	F2	0.02(small), 0.15 (medium), 0.35(large)
Predictive relevancy	Q2	0.02(small), 0.15 (medium), 0.35(large)

Conclusively, (Table) represents the cut-off values of all parameters' such as coefficient of determination (R2), path parameter estimation (t-VALUE), effect sizes (f2) and predictive relationship (Q2)

According to the endorsement of (Hair et al., 2014) these threshold values are also applied in this study to test the inside model PLS-SEM, the collinearity test is imperative in evaluating the internal model of the study.

Therefore, to ensure that there is no collinearity problem, the VIF values for both combinations were also reported in (Table), the values confirmed the absence of a collinearity problem in the current study.

**Collinearity Assessment**

	AIP	PCCC	CPDP	CI	CV	ROP	GS	RP	SPP1	DQ1
AIP										1.000
PCCC		1								
CPDP				1						
CI									1.000	
CV						1				
ROP								1		
GS	1							1		
RP	1	1.49	1.07		1.44	1	1	1		
SPP	1.16	1	1.85	1.18	1.98	1.76	1	1.86	1.970	1.000
DQ		1.37	1.36	1.18	1	1	1	1.39	1.99	

**Evaluate the Coefficient of Determination (R2) Value**

The main goal of PLS-SEM is to explain the internal latent variable and to assess R2 as the most vital criteria in the structural model.

Variable Underlying Internal	Square Value of R <sub>2</sub>
Strategic leadership	0.644
Building smart sustainable cities.	0.519

**Test Hypotheses of the Study: Structural Model Results (SEM Result and Hypothesis Testing):**

Hypothesis	Relationship	Path Coefficient	Std.Error	t - value	p - value	Supported
H1	BSSC< -SL	0.161	0.088	3.907	0.009	yes
H1a	SL< -AIP	0.224	0.066	4.082	0.007	yes
H1b	SL< -PCCC	0.308	0.062	3.734	0	yes
H1c	SL< -CPDP	0.211	0.082	6.926	0	yes
H1d	SL< -C I	0.232	0.052	3.439	0	yes
H1e	SL<- SV	0.326	0.023	2.655	0.004	yes

**Effect size (f2):**

Self-Constructed	Outdoor Installations	Impact Size	Notes
	Creative Planning And Development Policy (CPDP)	0.14	Medium effect value
Strategic	Creative	0.267	Large

leadership	Intelligence (CI)		effect value
SL	Strategic Visions (SV)	0.088	Small effect value
Making investment decisions	Regulatory Oversight policy (ROP)	0.071	small effect value
MID	Governance Skill,(GS)	0.232	Medium effect value
Big data strategy	Risk Policy (RP)	0.074	small effect value
BDS	Security and Privacy Policy (SPP)	0.413	Large effect value
	Data quality(DQ)	0.187	Large effect value
Building smart sustainable cities.	Artificial Intelligence Policy (AIP)	0.057	small effect value
BSSC	policy of creative competencies and capabilities (PCCC)	0.161	Medium effect value

Under the suggestions of Heineller & Vassot (2010), the effect size (f2) of the exogenous variables is determined for further analysis in addition to the influence of the particular external factors.

In addition, the small size of the effect (Chen et al., 2003), which can be meaningful, should not be neglected.

**Mediation Effect Test**

In the PLS model, the mediation effect is determined by a bootstrap analysis (with 100 re-samples) structured with a detailed hypothesis, the significant result shown during a primer analysis of the indirect effect ( $\beta=0.773$ ) along with a t-test of 3.696.

Thus, the study results revealed the mediating effect of the position between the relationship between big data and smart cities and statistical significance ( $\beta=0.733$ ,  $t=3.696$ ,  $p<0.01$ ). Results of Path Coefficient (Mediation Results).

Table 7 MEDIATION EFFECT TEST				
Confidence Interval				
No.	Relationship	Beta	t-value	decision
H	Strategic leadership< Making investment decisions< Big data analysis<< Building smart sustainable cities.	0.733	3.696	Supported

Note:  $p<0.05$  ( $t>1.645$ ); \*\*  $p<0.01$  ( $t>2.33$ )

## DISCUSSION, CONCLUSIONS AND RECOMMENDATIONS

### Limitations and Future Recommendations

In the future, a comprehensive study, observations, proposals and in-depth interviews are proposed in order to gain an understanding of the smart ecosystem's operating environment and its sustainability. In the future, research may be looking at other variables that affect the building of smart cities and cooperating with regional and international bodies to attract experts in the field of smart city in order to obtain their knowledge ideas, and prepare a smart integrated project that analyzes all data so that it is linked to all systems in the relevant Dubai government departments. And global security systems and depends on the concept of risk analysis and does its own in real-time and direct analysis to help reduce smuggling operations and increase the security efficiency of the state community.

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